

How to register for the Worksoft Community

The Worksoft Community is an area for customers and Worksoft employees to discuss and learn about Worksoft products and related topics.

To register for the site:

Go to the Main site: <http://community.worksoft.com>

Click on the "Join" link in the upper right corner. The following screen displays.

The screenshot shows a Mozilla Firefox browser window with the address bar containing <http://community.worksoft.com/user/CreateUser.aspx?ReturnUrl=>. The page title is "Register and Join our Community - Worksoft Community". The main heading is "WORKSOFT® Worksoft Community" with navigation links for "Sign in", "Join", "Help", and "Worksoft.com". A menu bar includes "Home", "Blogs", "Media", "Wikis", and "Groups". The main content area is titled "Register and Join our Community" and includes a search box. The registration form contains the following fields and elements:

- A yellow highlighted box with the text "Sign in name and email (required)".
- "Sign in name:" text label and an input field.
- "Email Address:" text label, an input field, and the note "(your email address is not published)".
- "Re-enter Email Address:" text label and an input field.
- "Timezone:" text label and a dropdown menu set to "(GMT -06:00) Central Time (US & Canada)".
- A CAPTCHA image with the text "of music" and a "Type the two words:" label.
- "Site Terms:" text label and a checkbox labeled "I accept the services agreement".
- A "Join Now! »" button.

Sign in name: You can use anything for your sign in name (userid) so pick something that is easy for you to remember.

Email Address: If you use your company e-mail address you will automatically be recognized as a customer and will have access to the restricted areas. If you prefer to use a personal e-mail address you will receive an e-mail asking you to identify your company relationship.

Type the two words: – this is designed to ensure a real person is requesting an account not an automated spam program.

Site Terms: Be sure to check this box. Clicking on the words next to the box will display the services agreement.

Click on the **Join Now!** Button.

A confirmation message will be sent to you within a few minutes.

If you have any problems registering please send an e-mail to our Community support community@worksoft.com

Site Overview

The Community has these areas:

Forums

Place for users to collaborate with each other and solve problems that aren't necessarily support related. Not viewable by non-customers so you must be logged in to see them.

Wikis

Knowledge base for Worksoft products. These are more "permanent" than Forums or Blogs.

Blogs

Blogs are more personal than the Wiki pages. Quick and possibly short lived. Some examples: New version announcements, twitter feeds and Worksoft news.

Media

All types of media - video, presentations, whitepapers, documents, manuals. Some media files are restricted to customers.